
**AMERICAN PHARMACISTS ASSOCIATION'S
DELIVERING MEDICATION THERAPY MANAGEMENT SERVICES**

A CERTIFICATE PROGRAM FOR PHARMACISTS



HOSTED BY: BELMONT UNIVERSITY COLLEGE OF PHARMACY

AUGUST 12, 2017

BELMONT UNIVERSITY 1900 BELMONT BLVD NASHVILLE, TN 37212

For more information, please contact:

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APhA's Delivering Medication Therapy Management Services

certificate training program (3rd Edition) presents a systematic approach for developing, implementing, delivering, and sustaining MTM services. It includes an overview of the marketplace for delivering MTM services, guidance for implementing MTM services in pharmacy practice, a review of the essential skills and knowledge needed for performing MTM successfully, and an organized process for identifying medication-related problems. The purpose of this certificate training program is to prepare pharmacists to improve medication use through the delivery of MTM services in a variety of practice settings.

The goals of this program are to:

- Advance public health and patient care through improved medication use
- Provide training to enhance pharmacists' ability to effectively provide MTM services
- Motivate increased numbers of pharmacists to establish MTM services
- Communicate benchmark practices for providing MTM services

APhA's Delivering Medication Therapy Management Services certificate training program has three components: online interactive self-study with assessment; the live seminar with online evaluation; and post-seminar case exercise. A Certificate of Achievement will be awarded to participants who successfully complete all program components, including an evaluation.

Key Learning Objectives of the Live Training Seminar

At the completion of this activity, the participant will be able to:

- Conduct a thorough medication therapy review (MTR)
- When interviewing a patient, employ effective communication skills to overcome communication barriers
- Complete a personal medication record (PMR)
- Develop a medication-related action plan (MAP)
- Document medication therapy management (MTM) services in a manner that allows for evaluating patient progress, billing, and tracking clinical and financial outcomes
- Create a plan for patient follow-up
- Assess patient-specific data and issues, and interpret these findings to identify medication-related problems
- Develop a patient problem list and a list of the patient's medication-related problems

- Establish goals of therapy for each medical condition and medication-related problem identified
- Make recommendations for resolving situations in which a patient's medications are potentially inappropriate
- Discuss the elements of an effective medication therapy recommendation to another health care practitioner
- Describe the medication use concerns and adverse drug events that are more common in elderly patients
- Account for pharmacokinetic and pharmacodynamic changes when reviewing an elderly person's medication regimen
- List important considerations when determining the operations of an MTM service
- Identify potential payers for MTM services
- Explain how to bill for MTM services using CPT codes
- Describe strategies for marketing MTM services
- Describe emerging opportunities for delivering MTM services

For a complete list of learning objectives and for all APhA accreditation information and policies, please visit APhA's website, <http://www.pharmacist.com/delivering-medication-therapy-management-services>.

Seminar Agenda

- Check-in
- Welcome, Introductions and Acknowledgements
- The MTM Care Process
- Break
- Patient Communication During MTM Encounters
- Cultural Sensitivity
- Managing Special Needs of Elderly Patients
- Lunch and Networking
- Case Studies
- Break
- MTM Implementation: Financial and Operational Issues
- Next Steps and Take Home Points
- Post-Seminar Assignment and Final Instructions

Faculty

<p>Traci Poole, PharmD, BCACP, CGP Ashton Beggs, PharmD, BCACP</p>
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Continuing Pharmacy Education (CPE) Information and Activity Completion Requirements

Initial release date: 11/01/2014; expiration date: 11/01/2017

Activity Type: Practice-based

Target Audience: Pharmacists in all practice settings

- Successful completion of the self-study component involves passing the self-study assessment with a grade of 70% or higher and will result in 10 contact hours of CPE credit (1.0 CEUs). **ACPE Universal Activity Number: 0202-9999-14-158-H04-P.**
- Successful completion of the live seminar component involves attending the full live seminar and completing the online evaluation. Successful completion of this component will result in 8 contact hours of CPE credit (0.8 CEU). **ACPE Universal Activity Number: 0202-9999-14-159-L04-P**
- Successful completion of the post seminar case exercise component involves completing 3 post cases and submitting an online attestation statement of completion. Successful completion of this component will result in 3 contact hours of CPE credit (0.3 CEU). **ACPE Universal Activity Number: 0202-9999-14-160-H04-P**

Once credit is claimed, Statements of Credit will be available online within 24 hours on participant's CPE Monitor profile at www.nabp.net. The Certificate of Achievement will be available online upon successful completion of the necessary activity requirements on the participant's "My Training" page on www.pharmacist.com



The American Pharmacists Association is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

Activity Requirements - Course material and exams will be accessed online - In order to participate in this activity, registrants must have access to a computer with minimum system requirements: Internet connectivity with current version of internet browsers, such as Chrome, Firefox, Safari, or Internet Explorer (V9 and above); Adobe Acrobat Reader, Flash Player 8 or higher, Windows 95, Pentium 3 or equivalent processor, 64 MB of free memory (not 64 MB total), and Audio: Sound card and speakers or earphones. For full technology requirements, please visit <http://www.pharmacist.com/delivering-medication-therapy-management-services>

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Refund Policy:

Refund Policy: If you need to cancel your registration, please notify us as soon as possible. No refunds for cancellations on or after August 5, 2017. Cancellations prior to August 5, 2017 will receive a refund minus a \$50 processing fee. However, participants who redeem an enrollment code will be charged a fee of \$150 regardless of whether or not they complete any portion of the self-study.

